



## LEARNING BOOTCAMP™ LEADERSHIP CONVERSATIONS

KEEP IT SIMPLE  
YET IMPACTFUL

There is a science to building great teams and research shows that effective communication plays a critical role. Great leaders also understand that it starts with them and to build trust, they must lead by example.

Our learning bootcamps consists of three training sessions focused on foundational leadership and communication skills.

**Duration:** 2 Hours Per Session

**Frequency:** Bi-Weekly, Tri-Weekly or Monthly

**Includes:** Pre- and Post-Work Assignments, Online Resources Page, Job Aids, Success Circles

### MODULE 1: COMMUNICATION FUNDAMENTALS

- The key benefits of being an effective communicator
- Integrating the three levels of active listening
- Defining the various communication styles including non-verbal communication and presence
- Leveraging and adapting your communication style to connect with others
- How to co-create meaningful and engaging meetings

### MODULE 2: PERFORMANCE FEEDBACK

- Defining the purpose and significance of feedback
- Clarifying the role and responsibilities of providing feedback
- Interpreting the three types of performance feedback
- Shifting from feedback to guidance using radical candor
- Creating a productive feedback conversation using the E-M-P-O-W-E-R Feedback Model™

### MODULE 3: EMPOWERING CONVERSATIONS

- Using empathy and vulnerability to create a safe space
- Developing personal techniques for staying present in conversations
- Creating open and engaging dialogue using powerful questions
- Empowering your team with the C-A-R-E Coaching Principles™
- Inspiring action and accountability using the Coach Walk™